

產品出貨 DPPM 聲明函

Products DPPM statement

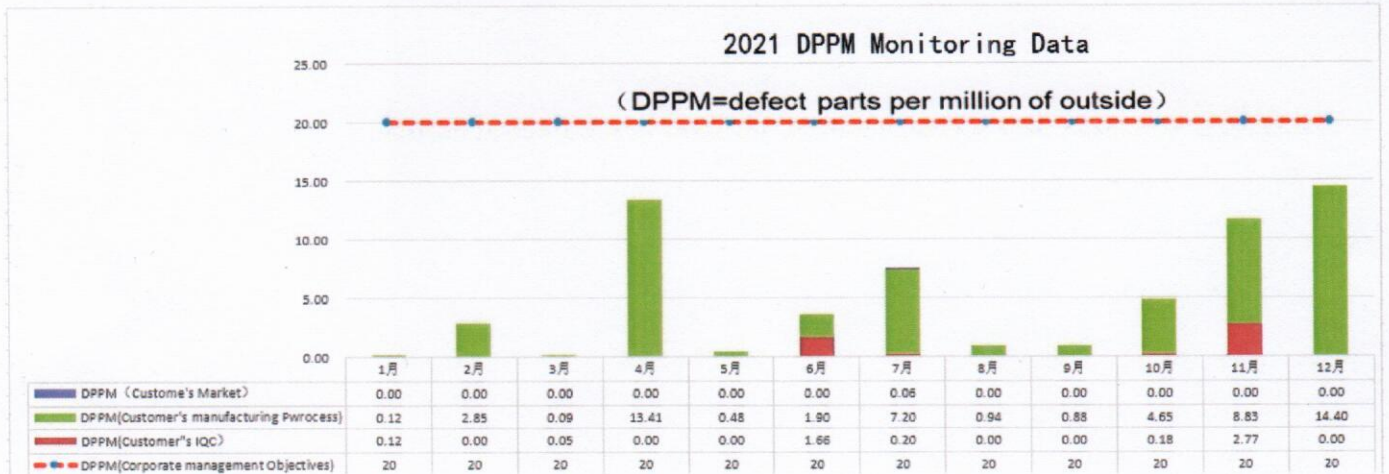
尊敬的客戶:

我們關注客戶端的應用情況，出貨產品 DPPM 是個重要指標。2022 年，我們對外承諾：客戶 IQC 檢驗異常 ≤ 100 DPPM，客戶製程異常 ≤ 50 DPPM，客戶市場異常 ≤ 20 DPPM。

Dear customer,

We care about the application at the customer end, DPPM is a significant index. In 2022, we have made three public commitments. Firstly, the client's IQC abnormality feedback should be less than 100 DPPM. Secondly, the process abnormality feedback should be less than 50 DPPM. Lastly, the end market abnormality feedback should be less than 20 DPPM.

附:2021 年的監測數據供參考 Please refer to the monitoring data of 2021:



非常感謝您的信任與支持，後續如有相關異常，請及時透過我司業務窗口反饋，我們會持續改進；若您有特別要求，我們會做個案評估、確認。

We sincerely appreciate for your trusting and supporting throughout these years. Please timely contact with our Business Department if you have any complaints or suggestions, and we will improve accordingly. Besides, if you have any individual demands, we will make further evaluation and confirmation.

Yours sincerely.

Bestbright Electronics Co., LTD

